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PUBLIC SERVICE COMMISSION

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January 22, 2008

2.00 U.S.

Elizabeth O'Donnell
Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, Kentucky 40601

RE: <u>Application of Louisville Gas and Electric Company for</u>
<u>Approval of a Revised Collection Cycle for Payment of Bills</u>
Case No. 2007-00410

Dear Ms. O'Donnell:

During the January 15, 2008 informal conference in the above-referenced proceeding, representatives from Louisville Gas and Electric Company ("LG&E") discussed with Commission Staff possible changes to the Behavioral Scoring System LG&E uses as part of its billing and collection process. Specifically, Commission Staff stated a concern that LG&E's proposal to move its bill-due date from fifteen to ten days after the date of bill issuance could adversely impact a customer's standing in its Behavioral Scoring System. After consulting with those responsible for the Behavioral Scoring System, LG&E can confirm that, if the Commission issues an order granting the relief requested in its Application, LG&E will configure the system not to impact a customer's score for late payment until at least fifteen (15) days after the bill issuance date. LG&E believes that this proposal should fully address Commission Staff's concern. If the Commission has any additional questions or needs any further information, please contact me at your first convenience.

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Sidney L. "Butch" Cockerill

cc: Richard G. Raff, Staff Counsel

Parties of Record